XCELERATE TRAINING INSTITUTE
your learning & development partner

PUBLIC SECTOR MANAGEMENT

Advanced Public Policy and Administration Training Course

DURATION	LANGUAGE	FORMAT
10 days	**English**	**Classroom / Online**

Upcoming dates

Dates	Venue	Format	Fee
4 – 15 Jan 2027	Amman	Classroom	**€7,200**
28 Jun – 9 Jul 2027	Live online	Online (live)	**€1,800**
6 – 17 Dec 2027	Live online	Online (live)	**€1,800**

Register or ask a question

Online: staging.x8ti.com/course/advanced-public-policy-and-administration-tr…
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Advanced Public Policy and Administration Training Course

Introduction

This course by Xcelerate Training Institutes provides the rapid pace of globalization and modernization, coupled with the evolving private sector, necessitate significant changes within the public sector. Citizens increasingly demand faster, higher-quality, and more accessible services, forcing governments to undergo reforms. These reforms primarily target public financial management, taxation, transparency, operations, and civil service.

Successfully implementing reforms requires not only technical expertise but also financial resources and political support. Challenges such as corruption, patronage, and political influence often hinder reform efforts. To overcome these obstacles, a focused, planned approach is crucial. The ultimate measure of a successful reform is its consistent achievement of objectives.

To sustain and build upon the benefits of reforms, capacity building is essential. This involves enhancing the public sector's capabilities through various initiatives, including training, organizational development, and improved management practices. Empowering employees through meaningful work, collaboration, and performance-based recognition is also vital.

Given the critical importance of public sector reform and capacity building, this course aims to provide a comprehensive understanding of these areas.

Learning Objectives

This course seeks to equip public sector professionals with:

- A thorough understanding of public sector management
- The skills and knowledge to implement public sector reforms and capacity building initiatives
- Expertise in change management techniques
- The ability to mitigate corruption and other malpractices
- The potential to enhance personal and organizational capabilities
- A sense of pride and contribution to public service and national development

Training Methodology

Xcelerate Training Institutes employ a flexible training approach tailored to the specific audience and subject matter. The methodology includes interactive elements such as group activities, case studies, and role-playing to enhance learning. The course follows a "Do-Review-Learn-Apply" model.

Benefits for Your Organisation

By participating in this course, organizations can expect:

- Improved implementation of public sector reforms and capacity building initiatives
- Reduced risks associated with corruption and fraud

- Lower training costs through knowledge transfer
- A more innovative and adaptable workforce
- Increased employee retention and job satisfaction
- Enhanced customer satisfaction

Benefits for You

Course participants will benefit from:

- A comprehensive understanding of public sector management
- Enhanced skills and confidence in leading reforms and capacity building
- Improved ability to address corruption and malpractices
- Expanded career opportunities
- A sense of fulfillment in contributing to public service

Who Should Attend

This course is designed for:

- Public sector executives and managers
- Shareholders and investors
- Human resource professionals
- Compliance officers
- Public sector employees involved in reform initiatives
- Individuals interested in public sector reform

Course Outline

Master Class in Public Sector Management

This course provides a comprehensive overview of crucial elements for successful public sector reform and capacity building.

Key Considerations for Public Sector Reform

This section examines the core factors influencing public sector reform including:

- Priorities
- Policies
- Incentives
- Regulations
- Cultural dynamics
- Partnerships
- Public awareness
- Driving forces of change

Fundamental Principles of Public Sector Reform

This section outlines the key principles for:

- Effective public sector reform
- Emphasizing results orientation
- Clear objectives
- Effective political engagement
- Competency development
- Controlled experimentation
- Professionalization
- Ethical conduct
- Anti-corruption measures
- Sound financial management

Benefits of Public Sector Reform

This section highlights the advantages of public sector reform such as:

- Improved resource management
- Enhanced service delivery
- Increased transparency and accountability
- Streamlined operations
- Enhanced global competitiveness

Factors Contributing to Public Sector Reform Success

This section identifies the essential elements for successful public sector reform including:

- A well-defined reform plan
- Clear timelines
- Strong leadership
- A stable government
- Clear objectives
- Performance measurement tool
- Adequate resources
- Robust monitoring and evaluation
- Supportive legislation

Obstacles to Public Sector Reform

This section explores the challenges hindering public sector reform such as:

- Employee resistance
- Insufficient political commitment
- Informal practices
- Inequitable resource distribution
- Gender bias
- Capacity constraints

The Importance of Capacity Building

This section emphasizes the critical role of:

- Capacity building in addressing skilled personnel shortages
- Weak institutional frameworks
- Inefficient resource utilization
- Inadequate training opportunities,
- The unmet needs of skilled professionals

Types of Capacity Building

This section outlines various approaches to capacity building including:

- Country-specific
- Program-specific
- Organization-specific
- Job-specific initiatives

Focus Areas of Capacity Building

This section identifies key areas for:

- Capacity development
- Encompassing strategic management
- Policy analysis
- Human resource management
- Project management
- E-government
- Time management
- Customer relationship management
- Quality management
- Change management
- Performance management
- Reform management
- Ethical leadership

Challenges to Effective Capacity Building

This section discusses obstacles to successful capacity building including:

- Ineffective training policies
- Insufficient funding
- Limited awareness
- Lack of qualified trainers
- Globalization impacts
- Employee resistance
- Financial mismanagement
- Inconsistent external support

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Registration Form

Advanced Public Policy and Administration Training Course

Preferred dates: ..... Venue or online: .....

Duration: 10 days Language: .....

Please complete and email this form to us, or register online. We confirm your place and send the invoice within one working day.

Delegate information

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Official email: ..... Personal email: .....

Company information

Company name: .....

Address: .....

City / country: ..... VAT / tax number: .....

Person responsible for training & development

Full name (Mr / Ms / Dr / Eng): .....

Position: ..... Telephone / mobile: .....

Email: .....

Payment

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Open the course page